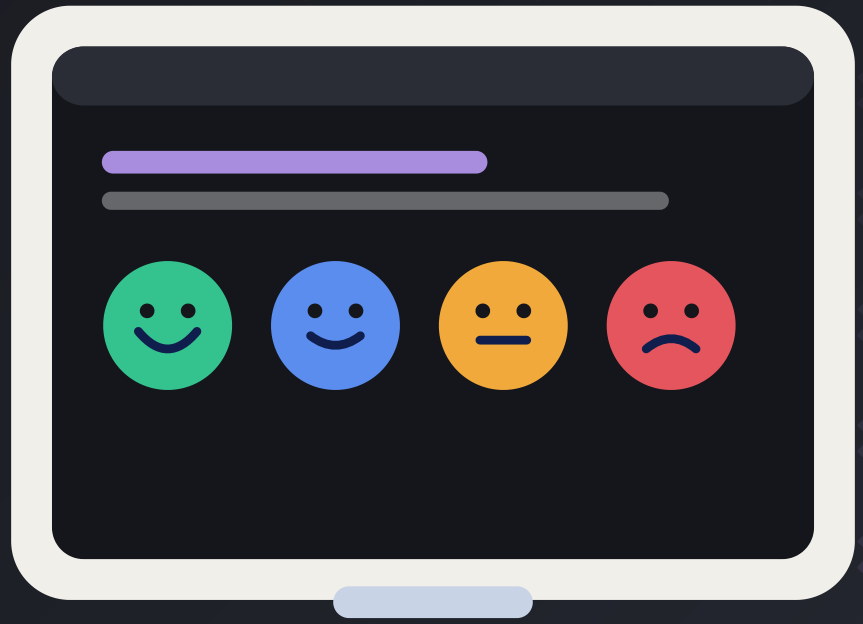
Swipetask / LINK

Swipetask LINK

Feedback that leads to action. A highly configurable washroom feedback panel, directly connected to the people responsible for keeping facilities clean and ready.



ONE TOUCH • A CLEAR SIGNAL

Swipetask / LINK

One touch. A clear signal.

Visitors can rate the washroom in seconds.



GREAT



GOOD



AVERAGE



POOR

Feedback choices, icons, text and follow-up issue categories can be configured for each panel or location.

Swipetask / LINK

What is Swipetask LINK?

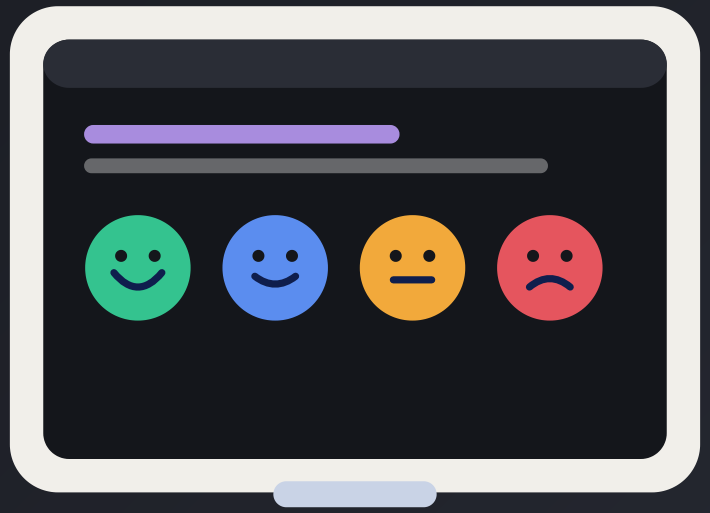
A washroom feedback panel that is connected to the people who act on it.

FEEDBACK PANEL

Highly configurable. Visitors rate the washroom in seconds, and follow-up issue categories appear on a second screen.

CONNECTED TO CLEANING TEAMS

Supervisors receive tasks, assign cleaners and follow acknowledgement and response in Swipetask Productivity.



Swipetask / LINK

Configured for your operation

Flexible feedback, automated escalation and measurable follow-through.

HIGHLY CONFIGURABLE FEEDBACK

Adjust smileys, messages, rating choices and second-screen issue categories.

RULES AND ESCALATION

Set panel-specific thresholds and trigger corrective tasks when conditions are met.

CONNECTED TO CLEANING TEAMS

Supervisors receive tasks, assign cleaners and follow acknowledgement and response.

ACCOUNTABILITY AND ANALYTICS

Capture feedback timestamps, task status, response times and location-based trends.

From guest feedback to cleaning crew action

When a configured rule is met, LINK creates a corrective task for the supervisor to acknowledge, dispatch and track through the Swipetask Productivity workflow.

01

RATE

Guest submits feedback.

02

ALERT

A threshold triggers a task.

03

ACT

Crew attends to the issue.

04

REVIEW

Management sees the results.

Make the panel work harder between responses

Optional video and feedback experience.

LINK can display video alongside feedback options.

01

VIDEO PLAYS

The panel shows video between responses.

02

VISITOR RATES

Selecting a rating pauses the video for feedback.

03

PLAYBACK RESUMES

Video carries on after the feedback is complete.

Swipetask / LINK

One touch from a visitor. One clear task for your team.

Designed for demand-based cleaning, service recovery and clearer oversight.

Pair LINK with IoT sensors in Swipetask SensorToilet, for washrooms that report on themselves as well as on guest feedback.

Configuration and hardware options depend on the agreed deployment scope.

Book a demo.

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